

April, 2023

Announcement: Start of Complying with Invoice System

Dear Valued ONE Customer,

Thank you for your continued support and for choosing Ocean Network Express (ONE).

In order to comply with the New Invoice System, announced by National Tax Agent, which will be effective from October 1st 2023, we will start to issue invoices complying with this new system as from Jun 6th 2023.

All Bills of Lading (including Waybill), Arrival Notice and other invoices are prepared & issued based on New Invoice System in sequential manner as from below.

Non-FMC trade = First loading vessels` ETD basis from Jun 6th 2023 FMC regulated trade = Last gate in basis from Jun 6th 2023

In these documents, legally required information such as "Eligible Billing Provider" and "Qualified billing business registration number" will be included in accordance with the New Invoice System.

Eligible Billing Provider: Ocean Network Express Pte. Ltd.

Qualified Billing Business Registration Number: T4700150100302

We would like to take this opportunity to thank you for your business with ONE and look forward to continuously serving your global transportation needs.

Should you have any questions, please do not hesitate to contact your ONE representative.

Yours faithfully,

Ocean Network Express Pte. Ltd.

